

GOVERNMENT OF INDIA (भारतसरकार)

MINISTRY OF RAILWAYS (रेलमंत्रालय)

(RAILWAY BOARD) (रेलवेबोर्ड)

No. 2020/TG-I/20/WL limit/Special Trains/COVID New Delhi, dated 13.05.2020

Principal Chief Commercial
Managers,
All Zonal Railways.

The General Manager/PRS,
CRIS, Chanakyapuri, New
Delhi.

Sub: Booking of Special Trains

Ref: (A) This office letters no.TC-II/2910/2020/Special trains/COVID-19
dated 11.05.2020.

(B) Coaching Directorate's Notification no.DTP/2020/05/025 dated
11.05.2020.

1. This is with reference to special trains being run vide Coaching Directorate's notification dated 11.05.2020 referred at (ii) above as well as any other trains that may be notified in due course. Vide letter dated 11.05.2020 referred at S.No.(i) it was inter-alia informed that no RAC/Waiting list limit shall be defined in these special trains. Specific reservation quotas to be earmarked in these trains were also advised.

2. The matter has, however, been reviewed and it has been decided that in these special trains and special trains to be notified in due course of time, the following procedure shall be followed:-

- There shall be no RAC in these trains.
- Waiting list tickets shall be issued subject to maximum limits mentioned below:-

Class	Maximum Waiting list limit
IAC	20
Executive Class	20
2AC	50
3AC	100
AC Chair Car	100
Sleeper	200

- iii. Other Rules concerning waiting list limit shall be applicable.
 - iv. No Tatkal/Premium Tatkal Quota shall be defined.
 - v. Senior Citizen Quota, Ladies Quota and Quota for Divyangjans (HP) shall be defined as per extant instructions. Instructions regarding other quota viz., Freedom Fighter, Fully reimbursable warrants/ vouchers, Duty pass, accommodation of on-board staff mentioned in the letter under reference (A) dated 11.05.2020 shall remain valid.
 - vi. Parliament House Quota of 4 berths in 1AC & 8 berths in 2AC shall be defined against which accommodation can be booked by HOR holders & sitting as well as former Parliamentarians (in addition to General Quota).
 - vii. Adequate HO to be earmarked by Zonal Railways to meet exigencies/emergencies.
 - viii. The refund rules mentioned vide letter under reference (i) i.e. cancellation upto 24 hours with refund of 50% of fare and NIL refund within 24 hours of train departure shall be discontinued and extant refund Rules i.e., Railways Cancellation and Refund Rule 2015 shall be made applicable.
 - ix. Unutilised accommodation against the defined quota shall be transferred to the next remote location at the time of preparation of reservation chart.
3. The above changes shall be made applicable for the train starting date 22nd May 2020 i.e., booking for which shall commence from 15th May 2020.
 4. Necessary instructions may be issued to all concerned accordingly.


Director Passenger Marketing
Railway Board

Copy forwarded for information & necessary action to:

1. CRB. MT. FC, Secretary, Railway Board.
2. PED(A), PED/CHG, ED/C&IS, EDIP Railway Board.
3. MD, Centre for Railway Information System (CRIS), Chanakyapuri, New Delhi for necessary software changes.
4. Chairman & Managing Director, IRCTC, 11th Floor, Statesman House, Barakhambha Road, New Delhi-110001
5. Managing Director, Konkan Railway Corporation LTD, Belapur Bhavan, Plot no. 6, sector-11, CBD Belapur, Navi Mumbai-400014.